

DENNIS EAGLE TRAINING 2021



CONTENTS

We offer several types of training on Dennis Eagle products. This brochure outlines the types of training and courses available, scheduled technical training courses and details on booking. If you have any queries about which course is right for you, please contact us using the details on page 4.

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TYPES OF TRAINING

TECHNICAL TRAINING *0.5-3 days*

Our technical training courses aim to provide delegates with the skills and experience to recognise faults and carry out repairs and maintenance in a safe and efficient manner. Most technical training combines classroom-based learning with practical sessions and is available for our chassis, body and bin lift products. Technical training on the DE eCollect is online only.

TOOLBOX TRAINING *1 day*

Toolbox training sees our trainer instruct engineers on the mechanical and technical side of our product. This includes general maintenance and basic fault diagnosis. Toolbox can only be delivered on your site and a suitable vehicle must be available for the full duration.

Available for: Elite 6 Chassis, Olympus Body, Olympus Twin Pack, Beta 2 Bin Lift

VEHICLE OPERATION

Operator Instruction *30-45 minutes*

Our trainer will visit your site when your new vehicle arrives to demonstrate the functions of the vehicle and refuse system and to instruct your operatives on how to use the product in a safe and correct manner, including loading and tipping procedures, driving controls and in cab options.

Train a Trainer *60-90 minutes*

Our trainer can instruct your supervisors or in-house-trainers to deliver Operator Instruction to the same level as our trainers.

REAR STEER ADVICE *15 minutes*

Our Trainer will explain and demonstrate the operation and function of the rear steer system. Please note that our trainers are not qualified driving instructors and cannot instruct delegates how to drive.

BOOKING PROCEDURE & COSTS

BOOKING PROCEDURE – TECHNICAL TRAINING

Contact us by phone or email to reserve a place on any of our scheduled courses. Places can be reserved for up to one week and must be confirmed with a fully completed booking form. To request training at your own site call or email us for trainer availability.

BOOKING PROCEDURE – VEHICLE OPERATION / TOOLBOX

To book Vehicle Operation or Toolbox Training, call us or email us your completed booking form. We will work with you to arrange a date for our Trainer to attend your site. A suitable vehicle must be available for the full duration.

BOOKING PROCEDURE – HV FOUNDATION

Contact us by phone or email to reserve a place on any of our scheduled courses. Places can be reserved for up to one week and must be confirmed with a fully completed booking form. Delegates must have Microsoft Teams access.

Technical Training – Scheduled: 1 day - £350+VAT | 2 day - £450+VAT | 3 day - £550+VAT
Cost is per delegate and includes training materials, refreshments, and lunch. Accommodation and transfers are not included.

Technical Training – Customer site: £950+VAT per day plus trainer expenses.
Can be organised upon request and subject to trainer availability. You should have facilities for lunch and refreshments, a training room with projector and screen and a suitable vehicle available for the full duration of the course.

Toolbox Training: £300+VAT per day

HV Foundation: £150+VAT per person

CONTACT US

Contact us to make a reservation, check course availability or if you have any other queries about our training.

T: 01926 458 500 – select HR and Training

E: training@dennis-eagle.co.uk

HEALTH & SAFETY

Delegates attending practical Technical Training courses should have suitable experience; see page 6 for more information on individual course requirements.

All delegates must wear their own safety shoes for the duration of the course to participate in any practical sessions. Failure to do so may result in them being unable to complete the course.

Lunch and refreshments will be provided for the duration of courses held at Aldridge.

Please make us aware of any access, learning or dietary requirements at time of booking.

COVID-19

We are adhering to Government and Public Health England COVID-19 guidance to minimise risk and ensure delegate safety whilst attending our Aldridge training courses.

- Classroom set up according to 2m social distancing guidelines
- PPE and sanitising resources available
- Desks cleaned and sanitised before and after training
- Face coverings must be worn by the Trainer and all delegates during practical activities and if at any point 2m social distancing cannot be maintained.



Delegates who have symptoms of COVID-19 or who have recently returned from a country with quarantine orders in place should not attend training courses.

For courses held at your own site, you must be able to provide a classroom with room for all delegates and the trainer to maintain 2m social distancing and have adequate handwashing and welfare facilities easily available.

We will require a statement explaining the COVID-19 measures you have in place prior to confirming on-site training.

Please note that, dependent on COVID-19 guidelines and restrictions at the time of the course, some practical training may not be available; this may be supplemented with classroom learning.

TECHNICAL TRAINING COURSES

Elite 6 Chassis 3 days

Attending delegates should have experience working with mechanical and electrical systems. Content includes Euro 6 legislation, the D8K engine, ECU functions and locations, air braking components and function, air suspension components and function and Advanced Driver Assistance Systems (ADAS).

Olympus Body 2 days

Attending delegates should have experience working with hydraulic and electrical systems and be familiar with schematic drawings. Content includes body structure and servicing, hopper structure and servicing, electrical systems component and operation, fault diagnosis and repair, pump, valve and ram operations and navigating around the vehicles' electrical and hydraulic schematics.

Olympus Twin Pack 2 days

Attending delegates should have a good knowledge of basic electrical and hydraulic systems. Content includes body structure and servicing, hopper structure and servicing, hydraulic system operation and electrical system including CANbus.

We also offer training on OLTP with variable displacement pump; this option is only available at your site with a suitable vehicle.

Electronic Truck Steering 1 day

Attending delegates should be competent engineers with a basic understanding of mechanical, electrical and hydraulic systems. Content includes programming, repair and fault finding on the ETS system, mid and rear steer, ETS function, safety and depressurising, adjusting and calibration of steering systems, electrical and hydraulic schematics and fault diagnostics codes and alarms.

We also offer training on Olympus Mini, Elite 2 Chassis, Elite 6 Engine Strip & Rebuild, Beta 2 Bin Lift, Euro 4/5 Engine and Introduction to Vehicle Electrics; please contact us for more details on these courses.

HV-Foundation (Dennis Eagle eCollect) 0.5 days, *online only*

This course provides an understanding of the dangers and safety systems of HV vehicles in general, plus details on Dennis Eagle's policy of working on and around HV vehicles in a safe manner. This course goes on to instruct how to isolate DE eCollect vehicles for 24 volt and HV systems. It does not instruct on how to isolate non eCollect HV products. This course does not extend to working on HV systems. There is a refresher module to complete every 12 months.

TECHNICAL TRAINING SCHEDULE

Electronic Truck Steering

Code	Course Date
WS452	11/02/2021
WS459	20/05/2021
WS466	10/08/2021
WS473	18/11/2021

Elite 6 Chassis

Code	Course Dates
WS448	12-14/01/2021
WS450	23-25/02/2021
WS453	09-11/03/2021
WS455	20-22/04/2021
WS457	11-13/05/2021
WS460	22-24/06/2021
WS462	06-08/07/2021
WS464	24-26/08/2021
WS467	07-09/09/2021
WS469	19-21/10/2021
WS471	09-11/11/2021
WS474	07-09/12/2021

Olympus Body

Code	Course Dates
WS449	19-20/01/2021
WS451	09-10/02/2021
WS454	30-31/03/2021
WS456	07-08/04/2021
WS458	25-26/05/2021
WS461	09-10/06/2021
WS463	20-21/07/2021
WS465	11-12/08/2021
WS468	21-22/09/2021
WS470	05-06/10/2021
WS472	23-24/11/2021
WS475	14-15/12/2021

Olympus Twin Pack

Code	Course Date
WS476	23-24/03/2021
WS477	29-30/06/2021
WS478	16-17/11/2021

Electronic Truck Steering, Elite 6 Chassis, Olympus Body and Olympus Twin Pack held at: **Dennis Eagle Aldridge, Unit 4, Beecham Business Park, Northgate, Aldridge, WS9 8TZ**

HV - Foundation Training (DE eCollect)

Code	Course Date
CEV023	11/01/2021
CEV024	21/01/2021
CEV025	08/02/2021
CEV026	25/02/2021
CEV027	08/03/2021
CEV028	25/03/2021
CEV029	06/04/2021
CEV030	28/04/2021
CEV031	10/05/2021
CEV032	27/05/2021
CEV033	07/06/2021
CEV034	24/06/2021
CEV035	05/07/2021
CEV036	22/07/2021
CEV037	09/08/2021
CEV038	25/08/2021
CEV039	06/09/2021
CEV040	23/09/2021
CEV041	04/10/2021
CEV042	21/10/2021
CEV043	08/11/2021
CEV044	25/11/2021
CEV045	06/12/2021
CEV046	16/12/2021

HV - Foundation Training (DE eCollect) is delivered online on **Microsoft Teams**

TECHNICAL TRAINING BOOKING FORM

Please complete all sections of the form and send it to training@dennis-eagle.co.uk

COMPANY DETAILS

Company name	
Company address	
Contact name	
Contact phone	
Contact email	

ORDER DETAILS

Invoice address	
PO/Reference	

COURSE DETAILS

Course name		Course code	
Start date		End date	
Course location			

For a course taking place on your site, provide site contact if different from above.

Site contact name		Phone number	
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DELEGATE DETAILS

Full name	Hotel required?	No. of nights	Date of first night
	Yes / No		
	Yes / No		
	Yes / No		
	Yes / No		

If airport transfers are required for your delegate/s please email us with their incoming and outgoing airport, flight number, arrival and departure times, and a mobile phone number.

Note any access, learning or dietary requirements
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Booking Confirmations and Certificates for successful delegates will be sent by email.

CONDITIONS OF BOOKING

Special Requirements Any access, learning or dietary requirements should be indicated at the time of booking. **Safety** Appropriate Personal Protection Equipment must be worn to ensure delegates can safely participate in all aspects of the training course. We will supply PPE where necessary for courses based at Dennis Eagle, however all delegates MUST bring and wear their own safety shoes for the duration of a course to participate in any practical sessions. Failure to do so may result in them being unable to complete the course. **Cancellations - Customer** You must inform us if a delegate will not be attending. In the case of cancellation, an invoice for full or partial costs of the training and any hotels or transfers may be issued.

Cancellations - Dennis Eagle Dennis Eagle Ltd reserves the right to cancel training courses should the need arise; however, we will where possible attempt to accommodate affected delegates on the next mutually suitable course.

VEHICLE OPERATOR BOOKING FORM

Please complete all sections of the form and send your completed form to training@dennis-eagle.co.uk

COMPANY DETAILS

Company name	
Company address	
Contact name	
Contact phone	
Contact email	

ADDRESS AND CONTACT FOR TRAINING

Full address	
Site contact name	
Site contact phone	

TYPE OF TRAINING

Please tick the types of training required and indicate for how many delegates.

Example

No. delegates Chassis Body Bin Lift

Operator Instruction

No. delegates Chassis Body Bin Lift

Train a Trainer

No. delegates Chassis Body Bin Lift

Rear Steer Advice

No. delegates

VEHICLE DETAILS

Registration		Electric Vehicle?	Yes	No
Chassis type (e.g. Elite 6)				
Body type (e.g. Olympus Twin Pack)				
Bin lift type (e.g. Beta 2)				

Booking Confirmations and Certificates for successful delegates will be sent by email.

TOOLBOX TRAINING BOOKING FORM

Please complete all sections of the form and send your completed form to training@dennis-eagle.co.uk

COMPANY DETAILS

Company name	
Company address	
Contact name	
Contact phone	
Contact email	

ORDER DETAILS

Invoice address	
PO/Reference	

ADDRESS AND CONTACT FOR TRAINING

Full address	
Site contact name	
Site contact phone	

TRAINING DETAILS

Please indicate which product you require Toolbox Training for and indicate for how many delegates.

Chassis

No. delegates

Body

No. delegates

Bin Lift

No. delegates

VEHICLE DETAILS

Registration		Electric Vehicle?	Yes	No
Chassis type (e.g. Elite 6)				
Body type (e.g. Olympus Twin Pack)				
Bin lift type (e.g. Beta 2)				

Booking Confirmations and Certificates for successful delegates will be sent by email.

HV-FOUNDATION BOOKING FORM

Please complete all sections of the form and send it to training@dennis-eagle.co.uk

COMPANY DETAILS

Company name	
Company address	
Contact name	
Contact phone	
Contact email	

ORDER DETAILS

Invoice address	
PO/Reference	

COURSE DETAILS

Course name		Course code	
Course date			

DELEGATE DETAILS

Full name	Email address

Booking Confirmations and Certificates for successful delegates will be sent by email.