

Job title:	Workshop Service Technician
Department:	Service Centre
Reports to:	Aftermarket Co-Ordinator - Specialist Products
Responsible for:	Carrying out specialist vehicle repairs & maintenance
Location:	Worksop
Hours of Work:	06:00 – 16:30 (Mon - Thurs) / 06:00 – 14:30 (Mon – Fri)
Closing date:	

Our values:

We are part of the Terberg Environmental Group that has roots going back to 1869, part of the larger Terberg Group that is still family-owned. With family values at our core, we operate honestly and with integrity. We aim to represent our core values in all areas of our work. Our core values are: Customer Focus, Entrepreneurial Spirit, Flexibility, Innovation, Integrity, Quality and Sustainability.



Job Purpose:

To carry out servicing and repairs to a range of vehicle mounted municipal / specialist equipment at both our own company workshop and also on site at customer premises. This includes :-

- Carrying out repairs, refurbishment & servicing to a variety of specialist municipal type equipment
- To fit, commission and repair any new equipment in line with the ever-changing company portfolio
- To carry out fabrication and welding as required.
- Carry our effective job management
- To work to quality procedures and also Maintain Quality Standards
- Ensure work is done in line with good Health & Safety practices and also in line with the company health and safety policy
- Carry out any reasonable task that may be deemed appropriate by a line manager

Main Duties and Responsibilities:

Main Duties include -

- *Diagnosis of faults on specialist municipal type equipment & associated components*
- *Repairs and servicing to a high standard*
- *Carry Out LOLER Examinations*
- *Fitment, calibration of Terberg weighing systems*
- *Carrying out research & development work*
- *Ensure jobs are completed to company standards and instructions*

Responsibilities

- *To work within our company workshops but also on occasions at customer sites*
- *To use of company bespoke software in line with company IT policies*



- *Attend your work place at your agreed start time, being punctual at all times*
- *Working overtime at short notice and travelling long distances as and when required*
- *Working with minimum amount of supervision*
- *Maintain good housekeeping practices at customer premises and in company workshops*
- *Completion of work in a timely and efficient manner*
- *Ensure that any additional required work is logged and authorisation obtained from Supervisor to proceed*
- *For chargeable work ensure completion to Company quotes or refer to Supervisor for advice*
- *Attend product training in all related subjects to enhance skills and knowledge as required*

Quality & Environmental Responsibilities:

Responsible for the management, compliance and upkeep of the quality & environmental procedures, records, and documents relevant to the role.

At Dennis Eagle we are proud to be an equal opportunities employer and a disability confident organisation. We are committed to fostering an inclusive workplace where diversity is celebrated. As part of our dedication to creating a supportive environment, we guarantee to interview all disabled applicants who meet the minimum criteria for the vacancy. We invite you to engage in an open conversation with us about how we can best support you and ensure that your unique skills and talents are recognised and valued. Your success is integral to our collective growth, and we look forward to working together to create a workplace that empowers everyone to thrive.

If you have any queries or would like to apply for the role, please contact the Recruitment team recruitment@dennis-eagle.co.uk



Criteria	(E)ssential / (D)esirable
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Knowledge	
• Experience and ability to show good all-round mechatronics aptitude	Essential
• Experience of working on municipal / plant type equipment	Desirable
• Knowledge and ability to demonstrate good health and safety practices	Essential

Experience	
• Demonstrate good mechanical skills within the automotive sector	Desirable
• Demonstrate experience in maintenance & repair on waste management / plant equipment	Desirable
• Demonstrate general workshop ability for tasks that would include electrical, hydraulic, mechanical and fabrication skills	Essential
• Demonstrate experience of a customer driven working environment	Desirable

Education / Qualifications	
• Year 3 City & Guilds / NVQ training or equivalent	Desirable
• On-The-Job related product training	Essential
• Clean current driving license	Desirable

Job-related skills & abilities	
• Ability to read and understand all types of technical drawings including electrical, hydraulic, fabrication & mechanical drawings	Desirable
• Demonstrate ability to weld all types of materials (Mild Steel, Stainless, Aluminium, etc..)	Desirable
• Basic IT Skills	Desirable
• Ability communicate with others	Essential
• Demonstrate experience working on electrical / hydraulic equipment	Desirable
• Demonstrate mechatronics skills across multiple disciplines	Desirable

Other requirements	
• Ability to work under own initiative	Essential
• Ability to work under pressure	Essential
• Ability to adapt and remain positive to an ever-changing workload	Essential
• Good customer service ethos	Essential
• Willing to learn and understand all new products and practices	Essential
• Willingness to retain and share knowledge	Essential
• Portray a Professional image even in times of adversity	Essential
• Willing and able to work overtime at short notice	Essential

Please note that you may be asked to carry out tasks other than the above that are deemed by your manager to be appropriate, reasonable and within the remit of your role. You will be expected to carry out these ad hoc tasks as requested.

Employee name _____ Employee signature _____ Date _____

Manager name _____ Manager signature _____ Date _____

