

Job title:	Quality Control Technician
Department:	Quality Control
Reports to:	Quality Control Manager
Responsible for:	N/A
Location:	Warwick
Hours of Work:	37
Closing date:	02/08/2024

Our values:

We are part of the Terberg Environmental Group that has roots going back to 1869, part of the larger Terberg Group that is still family-owned. With family values at our core, we operate honestly and with integrity. We aim to represent our core values in all areas of our work. Our core values are: Customer Focus, Entrepreneurial Spirit, Flexibility, Innovation, Integrity, Quality and Sustainability.



Job Purpose:

To aid the Quality Control Manager in the investigation and analysis of any and all quality control issues.

Main Duties and Responsibilities:

- To act on quality issues where investigation is required.
- To follow detailed work packages created by the Quality Control Manager with an aim to develop their own.
- Participate in multi-departmental teams to action investigation outcomes.
- Assess and analyse the root cause of issues and report all findings to Quality Control team.
- Maintain and manage timescales and responses to suitably address the issue.
- To utilise a host of metrology equipment including CMM's and laser scanners in an investigative capacity.
- Generate investigation and root cause analysis reports and presentations to a high standard.
- Progress reporting on a monthly basis.

Quality & Environmental Responsibilities:

Responsible for the management, compliance and upkeep of the quality & environmental procedures, records, and documents relevant to the role.

At Dennis Eagle we are proud to be an equal opportunities employer and a disability confident organisation. We are committed to fostering an inclusive workplace where diversity is celebrated. As part of our dedication to creating a supportive environment, we guarantee to interview all disabled applicants who meet the minimum criteria for the vacancy. We invite



you to engage in an open conversation with us about how we can best support you and ensure that your unique skills and talents are recognised and valued. Your success is integral to our collective growth, and we look forward to working together to create a workplace that empowers everyone to thrive.

If you have any queries or would like to apply for the role, please contact the Recruitment team recruitment@dennis-eagle.co.uk



Criteria	(E)ssential / (D)esirable
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Knowledge	
• Proficient in corrective action resolution using recognised methods.	E
• Proficient in the use of measuring equipment.	E
• Knowledge of manufacturing processes, including but not limited to assembly and fabrication.	E
• Microsoft office proficient	E
• Strong ability to read and interpret engineering drawings and specifications	E
• Knowledge of LEAN principles and VAVE.	D
• Knowledge of geometric dimensioning and tolerancing (GD&T's)	D
• Knowledge of power applications	D

Experience	
• 3 years' experience working in a similar manufacturing environment.	E
• Previous experience in carrying out investigations and implementing resolutions.	E
• 3D CAD experience regarding details and dimensions.	E
• Experience in using Polyworks Inspector Project or equivalent.	D
• Experience using coordinate measurement machines & laser scanners.	D
• Experience in project management.	D

Education / Qualifications	
• Level 3 qualification or higher in a related field.	E
• Further qualifications related to quality investigations or project management	D

Job-related skills & abilities	
• Ability to communicate at all levels of the business.	E
• Ability to communicate with external stakeholders.	E
• Ability to work within guidelines set, as well as under own initiative.	E
• Attention to detail.	E
• High standard of report writing and presentations.	E
• Established practical problem solving techniques.	E
• Work within a demanding environment.	E
• Ability to assess key work demands and prioritise accordingly.	E
• Ability to manage own workload within time scales set.	E
• Strong at multitasking.	E
• Positive attitude.	E

Other requirements	
• Willing to work outside normal working hours when required.	D
• Ability and willingness to travel throughout the UK and globally where necessary.	D
• Valid Passport	D

Please note that you may be asked to carry out tasks other than the above that are deemed by your manager to be appropriate, reasonable and within the remit of your role. You will be expected to carry out these ad hoc tasks as requested.



Employee name _____

Employee signature _____

Date _____

Manager name _____

Manager signature _____

Date _____

