

<b>Job title:</b>	HGV Technician
<b>Department:</b>	Div 38
<b>Reports to:</b>	Contract Manager
<b>Responsible for:</b>	N/A
<b>Location:</b>	Hillingdon
<b>Hours of Work:</b>	45 hours per week
<b>Closing date:</b>	30/09/22

### Our values:

We are part of the Terberg Environmental Group that has roots going back to 1869, part of the larger Terberg Group that is still family-owned. All employees of our organisation are asked to represent our core values in all their business dealings, and candidates are required to demonstrate their understanding and commitment to representing these values. Our core values are Customer Focus, Entrepreneurial Spirit, Flexibility, Innovation, Integrity, Quality and Sustainability.



### Job Purpose:

To manage the repair and servicing of customer vehicles: - this includes routine services, MOT preparation and a wide range of chassis and body repairs including fault diagnosis

### Main Duties and Responsibilities:

*They will be responsible for Defect repairs, MOT preps, Weekly servicing, Making sure all the paperwork is completed, parts ordering, and day to day workshop duties.*

### Quality & Environmental Responsibilities:

Responsible for the management, compliance and upkeep of the quality & environmental procedures, records, and documents relevant to the role.

Dennis Eagle Ltd is an equal opportunities employer and we welcome applications from all candidates.

If you have any queries or would like to apply for the role, please contact Alice Walden [alice.walden@dennis-eagle.co.uk](mailto:alice.walden@dennis-eagle.co.uk)



Criteria	Essential / Desirable
<b>Knowledge</b>	
• <i>Workshop Paperwork</i>	E
• <i>Servicing and carrying out repairs on RCVs</i>	D
• <i>MOT FTA Knowledge</i>	D
• <i>Electrical &amp; Hydraulic Knowledge</i>	D
<b>Experience</b>	
• <i>Defect repairs and completing the paperwork</i>	E
• <i>Repairing and working on different makes of chassis</i>	E
• <i>Getting vehicles ready for MOTs</i>	E
• <i>RCV Experience</i>	D
<b>Education / Qualifications</b>	
• <i>City and Guilds or equivalent</i>	E
• <i>In house training courses</i>	D
• <i>FTA or equivalent trained</i>	D
<b>Job-related skills &amp; abilities</b>	
• <i>Good diagnostic skills</i>	E
• <i>Ability to communicate with others effectively</i>	E
• <i>Attention to detail on repairs</i>	E
• <i>Good Admin skills job card write ups</i>	E
<b>Other requirements</b>	
• <i>Flexi working</i>	E
• <i>Call out rota if needed</i>	E
• <i>Must be able to attend training if required</i>	E
• <i>Overtime if required</i>	E

Please note that you may be asked to carry out tasks other than the above that are deemed by your manager to be appropriate, reasonable and within the remit of your role. You will be expected to carry out these ad hoc tasks as requested.

Employee name \_\_\_\_\_ Employee signature \_\_\_\_\_ Date \_\_\_\_\_

Manager name \_\_\_\_\_ Manager signature \_\_\_\_\_ Date \_\_\_\_\_

